

Dear FCC:

My family and I would like to be able to use Relay anytime with anyone, using any Relay provider, just as two hearing people can call each other regardless of who is their telephone product/service provider. The long wait time makes it difficult for us to process our calls in a timely manner. Please require interoperability and compatibility across Relay providers.

Video and IM Relay has become valuable tools for our family. We no longer use the traditional TTY. The use of Relay has made my work much more effective and I have become more productive. Please end exclusion of deaf and hard of hearing people from full access to telecommunications by requiring open interoperability and compatibility across Relay providers.

Equally important is that ALL Video applications on the internet should have interoperability capability, including the video capabilities now popping up on Cell Phones and PDAs. The FCC should be vigilant on making sure that video is available across ALL platforms. And while I'm here, make sure it's all captioned capability as well.

Thank you.